

## **Alerts Monthly Status Report September 1998**

- **Alerts Integrated Schedule:** The table below depicts the percent complete for key tasks within the Phase II Development. Coding should be complete by early November 98. The Alerts team completed their initial round of system pre-testing on 14-18 September. They evaluated pieces of the SYSOP, TASO, CPSS and WEB applications to test conditions provided by DSDC, and reviewed other requirements as identified in the SSS. Further system pre-testing is scheduled to continue on 26-29 October 98. Contractor Acceptance Testing (System Testing) is scheduled for 9-20 November. Government Acceptance Testing (Functional Testing) is scheduled to begin in early December. Continued DCMC participation in pre-Government Acceptance Testing should help identify problems with the application earlier in the testing process, thereby reducing duration and providing increased confidence of successful Acceptance Testing. If the testing goes well, installation, training and FOC dates should be at or near the originally scheduled dates, thereby making up the two months delay in the start date of coding. We are cautiously optimistic.

<b>Task Name</b>	<b>% Complete</b>
Development	
Establish Development Environment	100%
Modify/Develop Program Modules	75%
Main Application	91%
Parent Window and Menu	100%
Login	100%
Delay Notice Subsystem	80%
CPSS Subsystem	90%
CAT Subsystem	100%
Develop Online Help	0%
Web Application	90%
TASO Application	100%
System Operator Application	100%
Reports	80%
Email	55%

Online help will be established in conjunction with ManTech completing the users manuals.

- Customer Deployment:
  - The Defense Industrial Supply Center (DISC) has expressed an interest in Alerts. They request that a system demonstration be conducted 14 October for 20-25 potential users. DCMDE will conduct the demo, and will provide a 334 to answer technical questions. We are optimistic that DISC will soon be activated with Alerts and added to the growing list of Alerts Customers.

- The Alerts system is installed at SA-ALC (Kelly AFB) and HSC (Brooks AFB) and training will commence 20-21 October. We appreciate the hard work of DCMDW, Herb Cowart and Oscar Rocha, to make this happen.
  - An explanation of the Alerts application was provided to Jeanette Perkins, DCMC Clearwater, who was inquiring on behalf of USSOCOM. Due to the sensitivity of the contracts/activities for this command, Ms Perkins had doubts that Alerts would be an acceptable software application. This matter should be considered closed at SOCOM's request.
  - Mr. Larry O'Dell, Atlanta FFAST, will be at CECOM 6-7 October to assist in resolving their Alerts connectivity problems. As previously reported, telephonic assistance was unsuccessful. CECOM requested FFAST support in October due to September year end closeout activities.
- Operational Issues:
    - A recent upgrade to Exchange email has caused DCMC's Chicago, Seattle, Wichita and DCMC Americas to loose the capability for CAT members to receive standard email notifications when a new Alert or CPSS arrives at their site. This is still an operational issue that the DCMDW F shop is working to resolve.
    - Due to Hurricane Georges, the DCMC Americas, Puerto Rico office was closed 21-28 September. During that time Ottawa monitored their CPSS requests.
  - Effective 1 October 98, the DCMC Centralized Help Desk will field all calls for assistance. The Alerts Help Desk for Phase I will no longer exist. The Centralized Help Desk has been provided POCs for all deployed corporate applications (District process owners and FASST members knowledgeable of the applications). These individuals will receive the trouble tickets from Centralized Help Desk, contact the problem reporter, resolve the problem and provide the Help Desk with resolution information to put into the "knowledge base". The Alerts Team POC to this process is Ms. Kathy Jenkins, DCMDE Co-Team Lead.
  - There were several updates to the Alerts Web page this month, the most significant being the addition of the Alerts manuals. The following documents can now be found under "Users Manuals" in the Web site: DCMC Alerts, Customer Priority Surveillance System (CPSS), Customer Access Team (CAT), Customer Access, and System Operator User Guides.
  - It was announced that next month Mr. Dave Pepin will assume duties as the DCMDE Packaging Lead. Dave's contributions to the success of Phase I Alerts were invaluable. We greatly appreciate his efforts of the past two years as an Alerts Team member. We welcome Mr. Bill Gillen, DCMDE-OTDP, as the DCMDE Alerts Process Owner.

V/R

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